

Junior Software Consultant

Ref: ING284

Location: Oxford (UK) / Work from Home

Position Type: Permanent

A Junior Software Consultant is required by a leading provider of Publishing Solutions. Based in Oxford, you will be responsible for providing customer support, new enhancements and resolution of issues. This is a role within the Professional Services division offering a competitive salary.

The successful candidate will be required to learn the application, become fluent in the proprietary language and become a productive member of the team, supporting a variety of customers utilizing complex fulfilment systems.

Regularly show demonstrable progress against the team and individual objectives set by the Managed Services Director, with the ability to deliver on time, to budget and specification.

The successful applicant should preferably have 1-year suitable experience, be dynamic and enthusiastic with a passion to learn and desire to advance their career.

The Successful Candidate will:

- Be part of the team responsible for development, modification, and support of business application software for the publishing industry, utilizing industry standard and proprietary development tools
- Involved in the reporting, investigating, and resolving of software and client issues
- Translate user needs into functional requirements and assist with business specifications, including process and workflow changes
- Documentation of system changes
- Willingness and ability to learn as this is, in part, a role where training will be given
- Good communication (written and verbal) and strong organizational skills
- Self-motivated and able to work independently on specific tasks
- Ability to work within a group whilst balancing multiple priorities and deliver tasks to an agreed schedule
- Keen desire to learn and develop new skills & knowledge
- Ability to work with an international, geographically dispersed team
- Knowledge of Publishing, Financial and/or Accounting (Desirable)
- Complete accurate timesheets on a weekly basis

Knowledge of:

- Print Production systems
- Accounts systems (Sales and General Ledger)
- General IT awareness

Technical Skills:

- Structured Programming Languages (C, C++, JAVA, Vista 4GL)
- Webservices experience (XML based SOAP interfaces)
- Strong analytical skills
- Knowledge of SQL/PLSQL
- OpenVMS (Desirable)
- Knowledge of Atlassian products, specifically Service Desk and Jira (Desirable)

Ingenta

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Benefits:

- We offer a comprehensive benefits package including:
- 25 days holiday
- Company pension scheme (5.25% company contribution, 4.75% employee contribution)
- Salary sacrifice schemes including childcare vouchers and cycle to work scheme.
- Modern offices, onsite parking (when COVID-19 restrictions allow)

If you are interested in this exciting role please forward your résumé and current salary requirements to recruitment@ingenta.com **quoting job reference ING282.**

Ingenta is an Equal Opportunity Employer (EOE).

About Ingenta

Ingenta is a publicly listed and independent company with a 40-year history of creating and providing reliable software products and services and over 30 years running rights royalty management that can support any industry.

Ingenta's mission is to be a strategic partner in providing functionally superior solutions that allow companies to operate effectively and securely while being able to take advantage of technical advancements in a controlled way.

The company works with all sectors but specializes in the trade, scholarly, academic, and educational areas. Our employees are full time staff members that are highly experienced professionals who are passionate about their field and located in your regions.

Ingenta has been here from the beginning so we know exactly what it takes to operate your business online. Take advantage of our experience and knowledge to unlock your tomorrow today.

