**Senior** **DevOps/SRE Engineer**

**Ref**: ING310  
**Location**: Remote   
**Position Type:** Permanent

A Senior DevOps/SRE Engineer is required by a leading provider of Publishing Solutions. Working remotely, you will be joining an established, multi-national, multi-discipline team supporting Ingenta’s hybrid IT environments and hosted customer solutions.

Embracing new technologies, the Ingenta IT estate includes both AWS and Azure cloud environments as well as multiple traditional on-prem data centre builds providing the opportunity to work on everything from SAN technologies to Lambda functions in AWS to traditional network administration and everything in between.

The successful applicant should have 7+ years of suitable experience, be dynamic and enthusiastic with a passion to learn and desire to advance their career. This position will also be part of the out of hours on-call rotation.

**The successful candidate will:**

* Have a background working in a full-service IT team at a senior level.
* Be self-motivated and able to work independently on individual tasks
* A good communicator with strong organisational skills
* Be able to work as part of an international team, balancing multiple priorities
* Be involved in the reporting, investigating, and resolving of problems raised in the Helpdesk system as well as proactive system maintenance.
* Create, update and review documentation relating to the systems and procedures.
* Be keen to learn and develop new skills & knowledge.
* Provide mentoring to junior team members.

**Required skills and knowledge:**

* Advance System Administration (essential: Linux (Ubuntu, Amazon Linux, Apache), bonus: Windows Server)
* Databases (desirable: Oracle, PostgreSQL and SQL Server, bonus: Aurora)
* AWS (essential: VPC, EC2 ASG, ELB, S3, CloudFormation, bonus: Lambda, Athena, DynamoDB, ECS, ECR, EKS)
* Scripting (essential: Bash, bonus: Python, JSON, Node.js)
* Networking (essential: fundamentals of IPv4, routing, firewalls and VPN, bonus: Checkpoint, HPE Switches)
* SAN technology (essential: 3PAR, bonus: Dell PowerVault)
* Monitoring and alerting (essential: Nagios, PagerDuty bonus: Sensu, PRTG)
* Strong analytical skills

**Desirable skills and knowledge:**

* CI/CD - GitHub
* CloudFlare
* Java application support
* CloudFlare
* Knowledge of Atlassian products, specifically Service Desk and Jira
* Knowledge of ISO:27001, SOC2, ITIL

**Benefits:**

* We offer a comprehensive benefits package including:
* 25 days holiday
* Company pension scheme (5.25% company contribution, 4.75% employee contribution)

If you are interested in this exciting role please forward your résumé and current salary requirements to [recruitment@ingenta.com](mailto:recruitment@ingenta.com) **quoting job reference ING310**.

Ingenta is an Equal Opportunity Employer (EOE).

**About Ingenta**

Ingenta is a publicly listed and independent company with a 40-year history of creating and providing reliable software products and services and over 30 years running rights royalty management that can support any industry. Ingenta’s mission is to be a strategic partner in providing functionally superior solutions that allow companies to operate effectively and securely while being able to take advantage of technical advancements in a controlled way. The company works with all sectors but specializes in the trade, scholarly, academic, and educational areas.

Our employees are full time staff members that are highly experienced professionals who are passionate about their field and located in your regions. Ingenta has been here from the beginning, so we know exactly what it takes to operate your business online. Take advantage of our experience and knowledge to unlock your tomorrow today.